# JENNIFER MCLAWHORN

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## **EDUCATION**

Old Dominion University

Master of Arts, Humanities

Graduate Certificate, Women's Studies

Bachelor of Arts, English Literature

December 2019

Norfolk, VA

August 2022

## **EXPERIENCE**

## **Graduate Research Assistant**

**Old Dominion University** 

Department of Women's Studies

05/2022-Current

- Brainstorm, collaborate on, and develop events to attract and recruit potential students to the Women's Studies program.
- Research, collect, and curate materials for the department's archival collection
- Copyedit chapters of academic and scholarly work.
- Perform any other duties as assigned by faculty and staff of the Department.

## **Graduate Research Assistant**

**Old Dominion University** 

ODU Arts Box Office

08/2021-05/2022

- Oversaw daily operations of the arts ticketing system, including scheduling of student staff for daytime and evening hours.
- Programmed and monitored the ODUArtsTix website
- Tracked sales and deposits and dealt promptly and professionally with queries, providing excellent customer service to patrons.
- Assisted with marketing and promotional efforts, and perform other related tasks as assigned.

## **Undergraduate Admissions Coordinator**

**Old Dominion University** 

Office of Undergraduate Admissions

03/2020-06/2021

- Assisted applicants with navigating admissions system and completing required paperwork.
- Answered student and parent questions from initial inquiries through final admissions decisions
- Upheld integrity of student database for admissions and permanent records.
- Helped with credit transfers by securing transcripts from other institutions.
- Processed changes to admissions and student records.

## ADDITIONAL SKILLS

- Familiar with Wordpress, Trello, and Salesforce as well as HTML and CSS
- Effective Communicator & Storyteller
- Knowledge of Final Draft, G Suite, and Adobe software, including Photoshop and Acrobat Pro
- Fluent in American Sign Language